

Feedback and Testimony on **artistratis** from FinVector Oy, PMO

Project Coaching for PMO

Objectives Increasing the effectiveness and efficiency of both organizational elements – the role of the PMO and Project Manager – by offering ideas on how to improve culture, processes incl. methodologies and tools, governance elements and organization.

Timeline January 2024 to August 2024 (continuation in discussion)

Team 1 to 3 PMO members – 1 consultant from **artistratis**

In a nutshell

On behalf of Mikko Kämäräinen (PMO & Operational Excellence) we would like to express our sincere gratitude for the excellent collaboration and the successful results achieved during the coaching. We are truly satisfied with the working mode and the outcomes of our collaboration.

What went well in the collaboration with **artistratis?**

The collaboration was extremely successful. We were able to briefly address our challenges and then received suggestions for improvement from **artistratis**. These were discussed in detail together so that they could then be integrated into our organization later on. A two-week "challenge - improvement" cycle was implemented enabling us to constantly work on our most important weak points.

What aspects were generating most value for us?

The delivered content was targeted, very precise, easy to understand and also pragmatic. It was developed for our specific requirements, i.e. it is very easy for us to apply. In this context **artistratis** benefited from the fact that they already knew us very well from a previous project. For example, we received answers to the following topics:

- Which business processes must be part of project management and portfolio management?
- How should we evaluate projects financially (NPV) and strategically and how should we assess their risks?
- Which roles and committees are needed in the PMO environment and how should these two elements be further specified (R&R schemes)?
- How could we improve our project resource management considering capacity demand, capacity offer, and capacity allocation?
- How do we find the right employees for a project - which selection criteria should be used?
- Which trainings should we offer to our company to improve our internal PM capabilities?

Overall, with the input from **artistratis**, we were also able to significantly improve our PMO manual that we were working on.

What are strengths you saw in the artistratis team?

Strong customer orientation, perfect understanding of our requirements, usability of the suggestions provided, highly efficient form of collaboration, very engaged consultant.

The artistratis consultant is a real expert with many years of experience and an excellent track record – coaching requires such persons. All discussions quickly got to the point, no time was wasted.

His experience was well used in discussions, challenges, sharing experiences which facilitate the interactions in the project and in the final deliverables. The conceptual elaborations were clearly structured.

What reference / feedback about artistratis would you give to any friend / industry colleague about their performance and approach?

If you are facing challenges in your projects or programs or feel that you need to improve certain elements of your PMO, just hire the coach. It is really a pleasure to work with him, the collaboration is inspiring and definitely worth the money.